



About Family Service

Family Service is a nonprofit counseling agency that has been serving the community since 1903. Our mission is to strengthen the mental health and well-being of individuals, families, and the community. We offer compassionate, professional counseling and support services to help people navigate life's challenges and build healthier, more fulfilling lives.

Affordable Options for Care

We accept many health insurance plans, offer a sliding scale fee structure, and can provide subsidies when needed. Each situation is reviewed individually so cost is never the reason someone goes without the support they deserve.

We're Here to Help

At Family Service, compassion is at the heart of everything we do. We understand that reaching out for help takes courage, and we honor that bravery by creating a warm, respectful, and supportive environment for every individual and family we serve. Our team is deeply committed to walking alongside our clients with empathy, care, and a genuine desire to help them heal, grow, and thrive. Your well-being is our priority, and we're here to support you every step of the way.

**Confidential.
Compassionate.
Here when you need us.**

www.familyservicechq.org

Contact Us



Phone

716-488-1971

For emergencies after hours,
call the NYS Crisis line at 988



Email

familyservice@familyservicechq.org



Address

332 E. Fourth St.
Jamestown, NY 14701

Office Hours:

Monday -Thursday 8:00 AM-6:00 PM

Friday 8:00 AM-4:00 PM

*Other hours as needed by appointment



FAMILY SERVICE OF THE CHAUTAUQUA REGION

Psychology Program

**Your Partner in Mental Health, Support,
and Culturally Informed Care**



Comprehensive Evaluations for All Ages

The Psychology Program at Family Service offers thorough psychological assessments for:

- Autism Spectrum Disorder (ASD)
- Learning Disabilities
- Attention-Deficit/Hyperactivity Disorder (ADHD)
- Emotional and Behavioral Concerns
- General Mental Health Diagnoses

Each evaluation is tailored to the individual and includes interviews, testing, and a detailed written report with recommendations for treatment, support, or accommodations.



What Makes a Psychological Evaluation Valuable?

A psychological evaluation is more than just a diagnosis — it's a roadmap. Families and individuals often leave with a better understanding of their strengths and needs, along with practical recommendations for therapy, school supports, or medical care. This clarity can be life-changing.

****All evaluations are closely supervised by licensed clinical psychologists to ensure accuracy, professionalism, and the highest standard of care.**

Why Choose Family Service?

- Trusted local provider with a long-standing commitment to mental health since 1903
- Compassionate, person-centered approach
- Thorough evaluations to support accurate diagnoses and treatment planning
- One of the only providers in our county offering comprehensive psychological evaluations — most other options require traveling outside the area
- Close collaboration with families, schools, and care teams.

Training Tomorrow's Psychologists While Serving Today's Community

Evaluations are conducted by pre-doctoral psychology interns and/or post-doctoral psychologists working under limited permits — highly trained professionals in the final stages of their education, supervised by licensed clinical psychologists.

This dual-purpose program addresses two critical needs in our region:

- Local access to high-quality, affordable psychological evaluations
- Advanced clinical training opportunities for future mental health professionals

